

#### AKTHAM AL-SARAYREH

Management Professor

#### CONTACT

- 00962-65056960
- 00962-799046606
- Sarah\_aktham@yahoo.com
- a.alsarayreh@bau.edu.jo

#### **SKILLS**

- · Curriculum Development
- · Research Analysis
- Student Engagement
- · Blackboard Learn
- Canvas LMS
- Scholarly Writing
- Peer Review
- Moodle
- Zoom Proficiency
- Turnitin
- Grant Writing
- · SPSS Analysis

#### LANGUAGES

Arabic

%100

English

%90

Japanese

%40

#### **PROFILE INFO**

College Professor offering a wealth of talent in the development and implementation of educational technology tools and applications in the classroom. In-depth knowledge in Management adept in creative teaching strategies that fully engage students in the learning process. Deeply invested in achieving tenure through administrative service, committee contributions, and an accomplishment-oriented approach to teaching.

#### **EDUCATION**

**PHILIPPINES** 

PHD
H.R.M (HUMAN RESOURCES MANAGEMENT)
EASTERN UNIVERSITY

 The Motivational level of Personnel In Selected Agencies: A validation of Masllow's Needs Hierarchy Theory.

MASTER
MBA/MANAGEMENT
EASTERN UNIVERSITY
PHILIPPINES

 Perception on The Management Styles of Middle Level Managers of Selected Semi-Conductor companies

BACHELORS
of BUSINES
(Commerce)
FAR EASTERN UNIVERSITY
PHILIPPINES

REFERENCES

REFERENCES AVAILABLE UPON REQUEST.

1990

1988

1993

## WORK EXPERIENCE

AL-BALQA APPLIED UNIVERSITY FULL PROFESSOR AT GRADUATE SCHOOL	2015-2023
AMMAN ARAB UNIVERSITY, AMMAN LECTURERS DISCIPLINARY BOARD	2014-2015
AMMAN ARAB UNIVERSITY, AMMAN FULL PROFESSOR GRADUATE SCHOOL	2014-2015
MINISTRY EDUCATION OF HIGHER  MEMBER AT ACCREDITATION BODY	2000-2014
MINISTRY OF HIGHER EDUCATION UNIVERSITIES QUALITY ACCREDITATION EXPERT	2012-2014
MEMBER  AL-BALQA APPLIED UNIVERSITY	2011-2014
AL-BALQA APPLIED UNIVERSITY	2011-2013
COUNCIL OF DEANS  AL-BALQA UNIVERSITY APPLIED  DEAN OF AMMAN UNIVERSITY COLLEGE FOR BUSINESS,	2010-2012
FINANCE AND MANAGEMENT  AL-BALQA UNIVERSITY APPLIED	2008-2010
POST GRADUATE STUDIES AND GRADUATE MEMBER  COLLEGE OF BFS	2007-2008
A FACULTY MEMBER, THE ARAB ACADEMY FOR BANKING AND FINANCIAL SCIENCE (POST GRADUATE STUDIES).	
AL-BALQA UNIVERSITY APPLIED POST GRADUATE STUDIES MEMBER	2006-2007

## WORK EXPERIENCE

JERASH UNIVERSITY A FACULTY MEMBER, BUSINESS ADMINISTRATION DEPARTMENT  COLLEGE OF BFS A FACULTY MEMBER, THE ARAB ACADEMY FOR BANKING AND FINANCIAL SCIENCE(POST GRADUATE STUDIES).	1995-2006
PHILADELPHIA UNIVERSITY PHILADELPHIA UNIVERSITY COLLEGE OF BUSINESS.	2006
JERASH UNIVERSITY  DEAN OF THE FACULTY OF - ECONOMICS AND  ADMINISTRATIVE SCIENCES	2003-2006
JERASH UNIVERSITY DEPUTY DEAN OF SCIENTIFIC RESEARCH	2004-2006
JERASH UNIVERSITY DEPUTY DEAN OF STUDENTS AFFAIRES	2005-2006
PHILADELPHIA UNIVERSITY  PART TIME AT PHILADELPHIA UNIVERSITY	2005-2005
JERASH UNIVERSITY DIRECTOR OF CONSULTATION, CONTINUING EDUCATION AND COMMUNITY SERVICE	2001 - 2003
JERASH UNIVERSITY ICDL CENTER MANAGER	2002-2003
JERASH UNIVERSITY HEAD OF THE ADMINISTRATIVE SCIENCES DEPARTMENT	1998-2000

- FUNCTION VALUES OF THE PERSONNEL IN THE PUBLIC EMPLOYEES.
- JOB OBSTACLES FACING WORKING WOMEN IN AL-KARAK CITY A FIELD STUDY.
- PRIORITIES OF FUNCTIONAL VALUES OF PUBLIC EMPLOYEES.
- REALITY ADMINISTRATIVE CORRUPTION FOR PERSONNEL OF GOVERNMENTAL DEPARTMENT.
- THE RELATIONSHIP BETWEEN DEMOGRAPHICAL VARIABLE AND JOB SATISFACTION FOR THE PERSONNEL OF SELECTED DEPARTMENT: A FIELD STUDY.
- JOB CLIMATE & JOB MOTIVATIONS OF PUBLIC EMPLOYEESOF GOVERNMENTAL DEPARTMENT AT JERASHGOVERNORATE: A FIELD STUDY.
- THE RELATIONSHIP BETWEEN ORGANIZATIONAL CULTURE ADMINISTRATIVE CREATION IN PHOSPHATE AND POTASHINDUSTRIAL COMPANIES IN JORDAN: A FIELD STUDY
- OBSTACLES FACING FEMALE EMPLOYEESIN
   JORDANIAN PUBLIC SECTOR IN JERASH AND AJLOON
   DIRECTORATES, A FIELD STUDY.
- THE CORRELATIONAL RELATIONSHIP AND THE INFLUENCE BETWEEN OCCUPATIONAL FRUSTRATION AND ORGANIZATIONAL ALIENATION: A FIELD STUDY IN MEDICINAL ORGANIZATIONS IN JORDAN.
- ANALYSIS OF THE POLITICALBEHAVIOR ANALYTICAL STUDY OF THE SESSION OF THE PARLIAMENT IN THE H.K.OF JORDAN.

1998 - JEARSH SCIENTIFIC JOURNAL.

1999- AL- EDAREE, JORDAN OMAN.

2000-MU, TAH UNIVERSITY JOURNAL.

2001- AL- EDAREE, JORDAN OMAN.

2001-AL-MSTNSERYAHUNIVERSITY.

2002- AL- EDAREE, JORDAN OMAN.

2003- MU, TAH UNIVERSITY JOURNAL.

2004- AL-ELBAIT UNIVERSITY JOURNAL.

2005- JORDAN UNIVERSITY JOURNAL.

2008- JORDAN UNIVERSITY JOURNAL.

- MANAGEMENT CRISISIN EDUCATIONAL ORGANIZATION
- POLITICS LOGIC IN ORGANIZATION AND IT'S REFLECTIONS ON DEANSHIPIN HIGHER EDUCATION ESTABLISHMENT
- \* THE EFFECT OF MARKET KNOWLEDGE FOR CUSTOMER
  TOWARD MOBILE PHONES BRANDS ELEMENTS AND THEIR
  OVERALL SATISFACTION "AN EXPLANATORY STUDY
- THE IMPACT OF KNOWLEDGEMANAGEMENT ON ORGANIZATIONAL EFFECTIVENESS AT CIVIL SERVICEBUREAU :CASE STUDY.
- \* THE IMPACT OF CHANGE MANAGEMENT OF ENHANCING EFFECTIVENESS APPLIED STUDY OF THE INDUSTRIAL COMPANIES AT THE STATE OF KUWAIT
- \* ORGANIZATION LIFE CYCLE (OLC): MODELS APPROACHES
- \* TEST OF THE PRIVATIZATION ACTIVITIES EFFECT IN AMMAN STOCK EFFICIENCY ANALYTICAL STUDY IN AMMAN STOCK EXCHANGE.
- \* THE IMPACT OF HUMAN RESOURCE MANAGEMENT ON THE ORGANIZATIONAL CREATIVITY AS PERCEIVED THE EMPLOYEES OF TELECOMMUNICATIONS "COMPANY: CASE STUDY"
- \* IMPACT OF E-GOVERNMENT PROGRAMSIN ORGANIZATIONAL EFFECTIVENESS CASE STUDY OF MINISTRY OF FINANCEIN JORDAN
- THE DEGREE TO WHICH DIRECTORS OF INCOME TAX
   POSSESS THE MANAGERIAL COMPETENCIES FROM THE
   DIRECTOR"S AND HIS EMPLOYEES"POINT OF VIEW.
- \* AVAILABILITY OF ORGANIZATIONAL HEALTH IN JORDANIAN TELECOMMUNICATIONS COMPANIES.
- THE EFFECT OF TOTAL QUALITY MANAGEMENT (TQM)
   IMPLEMENT IN JORDANIAN BANKING SECTOR ON JOB
   PERFORMANCE
- \* POWER OF MANGERS AND THEIR ROLE IN THE PROMOTION OF ORGANIZATIONAL ADAPTATION: APPLIED STUDY OF THE DEANS AND HEADS OF DEPARTMENTS IN THE JORDANIANPRIVATE UNIVERSITIES
- \* TRAINING PROGRAMS AND THEIR ROLE IN IMPROVING THE PERFORMANCE OF EMPLOYEES: FIELD STUDY

2010 JOURNAL OF WEST ASIAN STUDIES, NO 24.

JOURNAL OF POLITICS AND LAW VOL 5

2013 AL JINAN UNIVERSITY JOURNAL, LEBANON

2016ALMUASASEHJOURNAL,ALTAGYR ,ALGERIA UNIVERSITY,NO 5.

2016 INTERNATIONAL JOURNAL OF INFORMATION TECHNOLOGY AND BUSINESS MANAGEMENT 29TH JUNE. VOL.50 NO.1

2016 MACROTHINK JOURNAL, OF HUMAN RESOURCE MANGEMENT. CANADA, NO5

2017 INTERNATIONAL JOURNAL OF INFORMATION TECHNOLOGY AND BUSINESS MANAGEMENT, VOL.13 NO.1

2019 EUROPEAN CENTER FOR RESEARCH TRAINING AND DEVELOPMENT UK, VOL. 7. ISSUE 1.

2019 MACROTHINK JOURNAL, OF HUMAN RESOURCE MANAGEMENT. CANADA, NO5

2019 AJLON UNIVERSITY, THE FOURTH INTERNATIONAL SCIENTIFIC CONFERENCE/SMALL BUSINESS

2020 INTERNATIONAL JOURNAL OF SCIENTIFIC & TECHNOLOGY RESEARCH VOLUME 9, ISSUE 03, MARCH

2021 ARAB JOURNAL OF ADMINISTRATION, VOL 41, NO 1.MARCH.EGYPT.

2021 INTERNATIONAL JOURNAL OF SCIENTIFIC & TECHNOLOGY RESEARCH VOLUME 11, ISSUE 04, MARCH

- THE IMPLEMENTATION OF TQM AND ITS IMPACT ON JOB SATISFACTION AMONG EMPLOYEES OF THE JORDANIAN BANKS". 2010.
- POLITICAL BEHAVIOR AND ITS IMPACT ON THE LEVEL OF ORGANIZATIONAL CONFLICT: AN ANALYTICAL STUDYOF THE PARLIAMENT OF JORDAN
- THE IMPACT OF INNOVATION DESTRUCTIVE IN ARAB COUNTRY.
- PERFORMANCE EVALUATION OF ENTERPRISE RESOURCESPLANNING (ERP) SYSTEMSOF THE JORDANIAN INDUSTRIAL COMPANIES AS PERCEIVED BY MANAGERS
- THE IMPACT OF KNOWLEDGE MANAGEMENT ON HUMAN RESOURCE FUNCTIONS AT THE JORDANIAN INDUSTRIAL PUBLIC SHAREHOLDING COMPANIES
- THE IMPACT OF HUMAN RESOURCES AUDITING ON THE APPLICATION OF GOVERNANCE IN THE BANKINGSECTOR IN JORDAN
- THE EFFECT OF TRAINING ON EMPLOYEES PERFORMANCE OF COMMERCIAL BANKS IN JORDAN
- THE IMPACT OF MOBILE SMS ADVERTISEMENTS ON WORKERS ATTITUDES : EMPIRICAL STUDY.
- THE IMPACT OF TQM ON EMPLOYEEPERFORMANCE ABU SHEIKHA EXCHANGE COMPANY: CASE STUDY.
- THE IMPACT OF PROJECT'STEAM COMPETENCIES ON PROJECT'S SUCCESS: FIELD STUDY AT JORDANIAN PHARMACEUTICAL MANUFACTURING ORGANIZATIONS.
- STRATEGIC FLEXIBILITY AND ITS IMPACTSON HUMAN RESOURCES.
- THE HUMAN RESOURCES MANAGEMENT STRATEGY AND ITS IMPACTON RAISING THE PRODUCTIVITY LEVEL IN INDUSTRIAL ORGANIZATIONS.
- THE EFFECT OF LEADERSHIP PATTERNS ON DEVELOPING ADMINISTRATIVE CREATIVITY IN JORDANIAN TELECOM-MUNICATIONS COMPANIES (UMNIAH, ORANGE AND ZAIN) IN JORDAN.

2010 ACADEMIC SINCE RESEARCH JOURNAL EGYPT 2010 ACADEMIC SINCE RESEARCH JOURNAL/EGYPT

2009 COMMERCE AND ECONOMICJOURNAL – AYENSHMESUNIVERSITYEGYPT

2009 ACCOUNTING ,MANAGEMENT AND INSURANCE JOURNAL - CAIRO UNIVERSITY

2009 COMMERCE AND ECONOMICSJOURNAL -AYEN SHMES UNIVERSITY-EGYPT

2009 JOURNAL OF RESEARCH OF SPECIFIC EDUCATION- EGYPT

2008 JOURNAL OF CONTEMPORARY BUSINESS RESEARCH -SOHAJE UNIVERSITY -EGYPT

2010 JORDAN JOURNAL OF BUSINESS ADMINISTRATION –UNIVERSITY OF JORDAN

2010 JOURNAL OF ECONOMICS AND
POLITICAL SCIENCE - ALFATEH UNIVERSITY

2010 IRAQI MAGAZINE FOR ECONOMIC SCIENCES

2010 JORDAN JOURNAL OF BUSINESS ADMINISTRATION – UNIVERSITY OF JORDAN

2010 ECONOMIC AND MANAGEMENT JOURNAL -ALMUSTANSEREH UNIVERSITY -IRAQ

2010 JOURNAL OF ACCOUNTING AND ADMINISTRATION -EGYPT CAIRO UNIVERSITY

2010 JOURNAL OF CULTURE AND DEVELOPMENT EGYPT

- \* THE COVID-19 PANDEMIC AND ITS IMPACT ON CON- SUMER'S INTERACTION ON MOBILE BANKING APPLICA-TION: EVIDENCE FROM JORDAN.
- \* THE IMPACT OF ORGANIZATIONAL JUSTICE ON THE PHENOMENON OF ORGANIZATIONAL
- \* FLEXIBILITY IN LIGHT OF THE COVID-19PANDEMIC IN JORDANIAN PRIVATE HOSPITALS.
- \* IMPACTS OF STRATEGIC AUDIT TO IMPROVE HR STRATEGIES: MODERATING ROLE OF ORGANIZATIONAL ADAPTATION. AN EMPIRICAL STUDY.
- EFFECTIVENESS OF ORGANIZATIONAL DNA IN ACHIEV- ING PIONEERING PERFORMANCE THROUGH THE QUALITY OF WORK LIFE IN JORDANIAN COMMERCIAL BANKS.
- \* EXAMINING THE MEDIATING MECHANISM OF THE ENVIRONMENTAL ORGANIZATIONAL CITIZENSHIP BEHAVIOR IN THE RELATIONSHIP BETWEEN GREEN HUMAN RESOURCE MANAGEMENT AND SUSTAINABLE PERFORMANCE.
- SOURCES OF MANAGER'S POWERAND THEIR IMPACTON MANAGERIAL CREATIVITY, A FIELD STUDY IN JORDANIAN PRIVATE UNIVERSITIES.
- THE IMPACT OF HUMAN RESOURCES MANAGEMENT ON ENHANCING ENTREPRENEURIAL PERFORMANCE IN JORDAN AIRCRAFT MAINTENANCE.
- THE IMPACT OF HUMAN RESOURCE MANAGEMENT ON THE ORGANIZATIONAL CREATIVITY AS PERCEIVED BY THE EMPLOYEES OF TELECOMMUNICATIONS' COMPANIES IN JORDAN: A CASE STUDY.
- IMPACT OF SENIOR MANAGEMENT'S SOURCES OF POWER ON THE STRATEGIC CHOICE A CASE STUDY OF THE TOP MANAGEMENT OF ROYAL JORDANIAN AIRLINES-PLC.
- EXPLORING THE SOURCES OF MANAGERIAL POWER AND THEIR IMPACT ON PROMOTING ORGANIZATIONAL ADAPTATION: AN EMPIRICAL INVESTIGATION OF DEANS AND DEPARTMENTS HEADS IN JORDANIAN PRIVATE UNIVERSITIES
- THE IMPACT OF EMPLOYEE DEVELOPMENT PRACTICES ON HUMAN CAPITAL AND SOCIAL CAPITAL: THE MEDIATING CONTRIBUTION OF KNOWLEDGE MANAGEMENT.
- 15 ARTICLE ACCEPTED AT SPRINGER, Book series ON Studies in Computational Intelligence AT SEVERAL MAGAZINE IN RESEARCH PROBLEMS IN THE ARAB UNIVERSITIES, SOCIAL RESPONSIBILITIES, DEANS PROBLEMS AT ARABS

2022 INTERNATIONAL JOURNALOF DATA AND NETWORK SCIENCE. GROWING SCIENCE. VOL 6. 953–960

2022, WEBOLOGY (ISSN: 1735-188X) VOLUME19, NUMBER 2.,

2022, NUMBER 2.WEBOLOGY (ISSN: 1735-188X) VOLUME 19, 7295- 7310.

2022JOURNAL OF POSITIVE SCHOOL PSYCHOLOGY <u>HTTP://JOURNALPPW.COM,</u>VOL. 6, NO. 3, 9784–9798.

2022, JOURNAL OF POSITIVE SCHOOL PSYCHOLOGY, VOL.6 NO 3.

2022. 2022INTERNATIONAL JOURNAL OF PRODUCTIVITY AND QUALITY MANAGEMENT . (IJPQM). 1(1):1

2022,.WEBOLOGY (ISSN: 1735-188X) VOLUME 19,NO 3,20137-20150

2022, JOURNAL OF POSITIVE SCHOOL PSYCHOLOGY, VOL. 6 NO 4

2023, EUROPEAN JOURNAL OF MILITARY STUDIES,VOL 13, NO 2. RESMILITARIS,VOL.13,N°2, JANUARY ISSUE2023

2023.ENVIRONMENTALAND SOCIAL MANAGEMENT JOURNAL (REVISTA DE GESTÃO SOCIAL E AMBIENTAL WITH E-ISSN: 1981- 982X)E-ISSN: 2525-3654, ACCEPTED ARTICLE

2023.ENVIRONMENTALAND SOCIAL MANAGEMENT JOURNAL (REVISTA DE GESTÃO SOCIAL E AMBIENTAL WITH E-ISSN: 1981- 982X)E-ISSN: 2525-3654, ACCEPTED ARTICLE

JOURNAL OF OPEN INNOVATION: TECHNOLOGY, MARKET, AND COMPLEXITY. VOLUME 8, ISSUE 4, DECEMBER 2022, 218

27th January 2024 AND MAY 2024

### BOOKS PUBLISHED

• METHOD OF RESEARCH

 ORGANIZATION, METHODS AND ADMINISTRATIVE CONSULTATIONS.

• STRATEGIC MANAGEMENT.

 ARTICLE UNDER PROCESS: BOOK NOT READY YET" METHODOLOGY OF ADMINISTRATION IN ISLAM.

• ORGANIZATION METHODS AND MANAGEMENT CONSULTANT, 1999.

# PROGRAMS WORKSHOP CONFERENC ESAND SEMINARS

 COURSE IN CUSTOMS PROCEDURES, DEPARTMENT OF CUSTOMSFIRST CONFERENCE OF THE FACULTYOF ECONOMICS AND ADMINISTRATIVE SCIENCES.

 FIRST CONFERENCE OF THE UNIVERSITIES AND COLLEGES OF ADMINISTRATIVE SCIENCES /LEBANON.

 FOURTH ARABIC CONFERENCE ABOUT ORGANIZATIONAL APPROACH IN TRAINING AND EDUCATION.

 SECOND SCIENTIFIC CONFERENCE OF THE FACULTYOF ECONOMICS AND MANAGEMENT AT JEARASH UNIVERSITY.ADMINISTRATIVE SCIENCES IN JERASH PRIVATE UNIVERSITY.

 THE IMPACT OF PROJECT'S TEAM COMPETENCIES ON PROJECT'S SUCCESS: FIELD STUDY AT JORDANIAN PHARMACEUTICAL MANUFACTURING ORGANIZATIONS. 2007 -2000 -2014 -2005

1999

1995

2002

2004

2004

2019

## ACADEMIC WORK

٠	-ACCREDITED EVALUATOR STUDIES, DISSERTATIONS AND ARTICLES AT
	JORDAN UNIVERSITY, YARMOUK UNIVERSITY, AL BALQA APPLIED
	UNIVERSITY, AMMAN UNIVERSITY, MUTAH UNIVERSITY AND AL HASHEMEH
	UNIVERSITY, JERASH PRIVATE UNIVERSITY, AL ALBIT UNIVERSITY, AJLOON
	UNIVERSITY AND OTHER COLLEGES AND UNIVERSITIES ABROAD.

- -ACCREDITED TRAINER OF THE CENTERFOR CONSULTATION, CONTINUING EDUCATION AND COMMUNITY SERVICE IN JERASHPRIVATE UNIVERSITY.
- -COURSES IN THE ART OF DEALING WITHPEOPLE FOR THE MANGERS OF
  DEPARTMENT OF COMMUNICATIONS IN JERASH, ANDA COURSE
  ABOUTLOCAL ADMINISTRATIONAND NON CENTRAL ADMINISTRATION FOR
  THE PERSONNEL OF LOCAL ADMINISTRATION DEPARTMENTS AND ANOTHER
  COURSESIN LEADERSHIP OF MANAGERS IN JERASH.
- -INCREASING THE STRATEGIC EFFICIENCY OF BUSINESS ADMINISTRATION COLLEGES IN THE ARAB WORLD, EGYPT, CAIRO, 21-25, JAN., 2006.
- -ORGANIZING, STYLES AND ADMINISTRATIVE CONSULTING/ WITH OTHER AUTHORS
- -RESEARCH PRESENTED AT THE FOURTH CONFERENCE ABOUT ORGANIZATIONAL APPROACH IN TEACHING AND EDUCATION 2004"STUDYING BUSINESS ORGANIZATIONS THROUGH ORGANIZATIONAL INTRODUCTION "CAIRO. A"EN SHAMS UNIVERSITY.
- -RESEARCH PRESENTED AT THE FIFTH CONFERENCE ABOUT
  ORGANIZATIONAL APPROACH IN TEACHING AND EDUCATION 2005
  "PHILOSOPHICAL VISION OF THE ORGANIZATIONAL INTRODUCTION, THE
  MODEL OF BUSINESS ORGANIZATIONS" THE ARABIC LEAGUE.
- -PANEL MEMBER OF ACCREDITATION TO 10 COLLEGES OF BUSINESS IN JORDAN PRIVATE AND GOVERNMENTAL UNIVERSITIES. MINISTRY OF HIGHER EDUCATION.
- - JORDAN'S INFORMATION POINT EURO -MEDANETS PROJECTS
- -THE INTERNATIONAL QUALITY ASSURANCE WORKSHOP (QAA)UNV-UNESCO .23 OCT 2005.
- - AN EXPERT MEMBER OF THE QUALITY ASSESSMENT COMMITTEE TO JORDANIAN UNIVERSITIES
- - WORKSHOP ON STRATEGIC PLANNING TO DEANS AND HEAD DEPARTMENT IN AMMAN UNIVERSITY
- -MEMBER OF THE EVALUATION COMMITTEE FOR BACHELOR"S AND MASTER"S PROGRAM IN HUMAN RESOURCE MANAGEMENT AT APPLIED UNIVERSITY- BAHRAIN.
- -MHRM EXTERNAL EXAMINER FOR MASTER OF HUMAN RESOURCES MANAGEMENT PROGRAME AT APPLIED UNIVERSITY- BAHRAIN

1999-2014

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1996-2006

2006

**APRIL 2004** 

APRIL 2005

2007-2008

2006

2005-2010

2013

2016/2023

2018-2023

2018-2023

# CONSULTATION & SERVICES

- -JERASH GOVERNORATE CONSULTATION ON JOB BEHAVIORS AND PERFORMANCE.
- DECENTRALIZATION POLICIES OF PUBLIC DEPARTMENTS IN JERASH GOVERNORATE.
- · EMPLOYMENT CONSULTANT AND EXAMINER. DEPARTMENT OF EMPLOYMENT. JORDAN.
- · EXTERNAL EXAMINER FOR MASTEROF HUMAN RESOURCEMANAGEMENT (ANNUAL REVIEW) APPLIEDSCIENCE UNIVERSITY/KINGDOM OF BAHRAIN.
- ·EVALUATOR FOR PROMOTIONS IN BUSINESS FACULTIES MEMBERSAT ARAB UNIVERSITIES SUCH AS SAUDI ARABIA, LEBANON, BAHRAIN. EGYPT, IRAQ, KUWAIT, AND UNITED ARAB EMIRATES.

## LECTURER IN TRAINING SESSIONS

- -CUSTOMTRAININGPROGRAM, JORDAN.
- · -LEADERSHIP COMMUNICATION SKILLS JORDAN.
- -COMPREHENSIVE COMPUTER PROGRAM JORDAN
- · -THE MODERN TECHNIQUES IN HUMAN RESOURCESMANAGEMENT.
- ORGANIZATION LOYALTY.JORDAN
- -HUMAN RESOURCEMANAGEMENT.
- -METHODS OF BEHAVIOR MODIFICATION. JORDAN
- -HUMAN RESOURCE MANAGEMENT. JORDAN
- · -NONVERBAL COMMUNICATION SKILLS, LEBANON.
- -SOLVING PROBLEMAND MAKING DECISION, LIBYA
- -WORKPLACE COMMUNICATION. LIBYA.
- -CONFLICT MANAGEMENT. JORDAN.
- -QUALITY ASSURANCE AT PRIVATE HOSPITALSJORDAN.
- -CORPORATE ENVIRONMENT AND SOCIAL MANAGEMENT LEBANON.
- -HUMAN RESOURCEMANAGEMENT. LEBANON
- -MANAGING INNOVATION IN ORGANIZATION. JORDAN
- -TIME AND STRESS MANAGEMENT. JORDAN
- -FOUNDATION AND PRACTITIONER. JORDAN
- -CUSTOMER SERVICESEXCELLENCE. JORDAN
- -STRATEGIC LEADERSHIP SKILLS... JORDAN
- -CHANGE MANAGEMENT. JORDAN
- -QUALITY ASSURANCE AND MANAGEMENT. JORDAN
- -PROJECT MANAGEMENT. SUDAN.
- -STRATEGIC LEADERSHIP SKILLS.. JORDAN
- -MANAGEMENT POLITICS. JORDAN.
- -TIME MANAGEMENT. LIBYA.
- -STRATEGIC PLANNING. LIBYA.
- -SIX SIGMA METHOD. LEBANON.
- BUSINESS ETHICS LEBANON.
   JOB EVALUATION. JORDAN.

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## PARTICIPATION ORGANIZING TRAINING WORKSHOPS

- WORKSHOP IN COMMUNICATION ART TO SERVE THE LOCAL SOCIETY.
- RE-ENGINEERING MANAGEMENT IN LOCAL COMMERCIAL BANKS.
- TIME MANAGEMENT FOR MIDDLE AND LOWEST LEVELS IN GOVERNMENTAL DEPARTMENTS AT JERASHGOVERNORATE.
- TIME MANAGEMENT ORANGE COMMUNICATION COMPANY.
- STRATEGIC MANAGEMENT AT ORGANIZATIONS.

## EDITORIAL BOARD MEMBER OF LOCAL AND INTERNATIONAL JOURNALS:

- JEARASHJOURNALFORRESEARCH.
- INTERNATIONAL JOURNALOF BUSINESS AND COMMERCE (IJBC).
- INTERNATIONAL JOURNAL OF MANAGEMENT, ECONOMICS AND SOCIAL SCIENCE(IJMESS).
- INNOVATIVE JOURNALOF BUSINESS AND MANAGEMENT IJBM.
- INTERNATIONAL JOURNALOF MARKETING REVIEW,IJMR. L'ENTREPRISE JOURNAL. ALGERIA

#### SUPERVISING THESIS: MASTER AND DOCTORATE(PHD)

- -SUPERVISING (24) PHD DISSERTATIONS IN BUSINESS FIELD, AND (225) MASTER"S THESIS IN BUSINESS FIELD AT COLLEGES OF BUSINESS ADMINISTRATION GRADUATE STUDIES IN JORDAN UNIVERSITIES, LEBANON UNIVERSITIES, SUDAN UNIVERSITIES AND MALAYSIA UNIVERSITIES.
- -PANEL COMMITTEE OF (62) PHD DISSERTATIONS IN BUSINESS
  FIELD, AND(270) MASTER"S THESIS BUSINESS FIELD AT COLLEGES
  OF BUSINESS ADMINISTRATION GRADUATE STUDIES IN JORDAN
  UNIVERSITIES LEBANON UNIVERSITIES, AL-AHLIA UNIVERSITY IN
  BAHRAIN, APPLIED UNIVERSITY BAHRAIN, MALYSIA UNIVERSITY,
  SUDAN UNIVERSITIES, INTERNATIONAL ISLAMIC UNIVERSITY IN
  MALAYSIA, INDIA UNIVERSITY AND. APPLIEDUNIVERSITY- BAHRAIN.

2022

2000 -2005 -2006 -2009 -

2023

1999-2023