Yazan Al-Ajlouni

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SUMMARY

Master's degree holder in Computer Science with a focus on AI from Amman Arab University, complemented by a Bachelor's in Computer Information Systems. Over three years of experience in teaching and leadership, coupled with a strong foundation in AI, particularly in enhancing fake news detection algorithms. Proven ability to lead and manage teams, optimize operations, and maintain high service quality. Passionate about leveraging AI to solve complex problems and drive innovation.

EDUCATION

- **M.M. Master of Computer Science –** Amman Arab University, 2022 (GPA = 3.78/4.00 Excellent)
  - Thesis: Enhancing algorithms used to detect fake news on social media platforms using Artificial Intelligence.
- **B.S. Bachelor of Computer Information Systems –** Jordan University of Science & Technology, 2019 (GPA = 2.51/4.00 Good)
  - Graduation Project: Creating website for health, especially for diabetics and high blood pressure patients, where they can log in to the website and add their history, then the website measures if the data within the normal range or not. In case the numbers were not within the normal ranges, the website will guide them the right way to mitigate the effect of the disease.

PROFESSIONAL EXPERIENCE

- Lecturer

  Jadara University, Full-time

  September 2024 – Present

  - **Course Planning:** Curriculum Design, Educational Planning
  - **Lecture Delivery:** Communication, Presentation, Classroom Management
  - **Laboratory/Practical Sessions:** Hands-On Instruction, Lab Management
  - **Assignment and Project Supervision:** Project Management, Feedback
  - **Assessment and Grading:** Evaluation, Grading, Feedback
  - **Office Hours:** Communication, Student Interaction, Problem Solving
  - **Student Guidance and Counseling:** Mentorship, Counseling, Academic Advising

- Lecturer

  Al Yarmouk University, Jordan. Part-time

  July 2024 – December 2024

- Lecturer

  Mafraq Community College, Jordan. Part-time

  October 2023 – July 2024

- Operations Team Manager

  Concentrix, Jordan. – Full time

  May 2022 – September 2023

    - Tasks:

        - Supervising day-to-day operations in the customer service department.
        - Creating effective customer service procedures, policies, and standards.
        - Developing customer satisfaction goals and coordinating with the team to meet them on a steady basis.
        - Maintaining accurate records and documenting all customer service activities and discussions.
        - Assessing service statistics and preparing detailed reports on your findings.
        - Hiring and training new customer service agents.

    - Skills:

        - Microsoft Office
        - Team Leadership
        - Strategic Planning
        - Business Analysis

- Lecturer

  Mafraq community college, Jordan

  February 2019 – February 2022

- International Internship
  Swimming Lifeguard
  Columbus Pool Management, Ohio, USA
  June 2016 - September 2016

Research Publication

Publication Title:

Fake news detection using recurrent neural network based on bidirectional LSTM and GloVe

Published in:

Social Network Analysis and Mining   *https://doi.org/10.1007/s13278-024-01198-w*

Published date:

10th Feb. 2024

Courses & Training

August, 2024
- ❖ Linux

September, 2024

- ❖ Matlab

June, 2024
- ❖ Python Programming

  - Fundamental stuff of Python
  - Artificial Intelligence (Ai), Machine Learning, and Deep Learning
  - Reinforcement Learning

March, 2024
- ❖ Microsoft Azure Fundamentals: AZ – 900

August, 2022
- ❖ Cisco Certified Network Associate 200-301

CERTIFICATES

- Strategic Planning.
  May 2016
  Given by King Abdullah II Fund for Development in order to leading and managing a given project from their end.
  After training of 18 hours.

- Accounting for non-accountants.
  May 2016
  Given by King Abdullah II Fund for Development in order to leading and managing a given project from their end.
  After training of 18 hours.

- Swimming Lifeguarding
  June 2016
  Given by the American Redcross.

- First Aid and CPR

June 2016
Given by the American Redcross.

VOLUNTEERING

- ## Election Monitor, Jordan
  March 2022
  Elections for governorate councils, municipal councils, and the Amman Municipality Council

- ## Election Monitor, Jordan
  November 2020
  Jordanian parliamentary elections

- ## Project Manager, Jordan
  November 2016 – May 2017
  King Abdullah II Fund for Development

  I was honored by His Majesty King Abdullah II Ibn Al Hussein at the Conference Palace in May 2016 for winning a project to raise awareness among university students about the necessity of maintaining a clean and healthy environment.

  The project aims to raise awareness among Jordanian university students, including the general environment, and the cleanliness of all university facilities. The universities were allocated to three universities, as follows: Yarmouk University, the Jordanian University of Science and Technology, and Al Al-Bayt University.

  The project was implemented from 11/2016 to 5/2017 in the previously mentioned universities Awareness lectures and seminars were given regarding the environment and hygiene, and initiatives were taken to clean some university facilities in all the previously mentioned universities, in addition to distributing garbage containers and awareness posters on campus.

  The project was fully funded by the King Abdullah II Fund for Development

- ## Lifeguard, Jordan
  2014 – 2018
  Jordan University of Science and Technology