

CURRICULUM VITAE

Name:

Prof. Dr. Jamal Daoud Abu-Doleh, M.B.A, Ph.D.

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Business Administration Department

Yarmouk University

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Personal Data:

Nationality: Jordanian.

Marital Status: Married

Date of Birth: Nov. 10, 1964.

Present Position:

- Professor of HRM, Business Administration Department, Yarmouk University, Irbid, Jordan.
- President Consultant for HRM affairs and performance development and HRM Director at Yarmouk University (Sept. 2015- August 2016).
- Vice president for administrative affairs, Yarmouk university (August 2016- August 2018).

Career Objective:

To improve my effectiveness and expertise as Human Resource Development (HRD) specialist and lecturer.

Education:

A Bachelor degree in Business Administration (Hons), Yarmouk University, Irbid-Jordan. June 1987, Overall Average: 84.6%.

Completed successfully 10 weeks Intensive Management programme (June-August 1990) Economic Institute, University of Colorado at Boulder, USA.

M.B.A, Master of Business Administration, Saint Louis University, Saint Louis, U.S.A. August 1991, Cumulative GPA: 3.6 (4.00).

Ph.D. Business Administration, Specialised in Human Resource Management and Training.
Title of Thesis: “Human Resource Management: Management Training and Development in the Jordanian Private Sector: Attitudes, Policies and Practices”, January-1996, Bradford Management Centre, University of Bradford, U.K.

Postgraduate Distinction Academic Achievement:

Having *a record time certificate* in completing my Ph.D. degree in two years and three months with no correction or alteration from University of Bradford Management Centre, UK. For this distinguished academic achievement, I was welcomed and praised at the present of my Ph.D. supervisor Professor David Weir by His Majesty King Hussein on May 29, 1996. In this context, it is worth noting that I have had earned my M.B.A degree as a Fulbright scholar in one year only from U.S.A.

Teaching and Other Work Related Experiences:

Teaching and Research Assistant, (August 1987-May 1990) Business Administration Department, Yarmouk University-Jordan.

Lecturer (September 1991-August 1993) Business Administration Department, Yarmouk University-Jordan.

Assistant Professor (February 1996-August 2001) Business Administration Department, Yarmouk University-Jordan.

Associate Professor (September 2001-present) Business Administration Department, Yarmouk University-Jordan.

Head of Business Administration Department (September 1999-September 2003), Yarmouk University-Jordan.

Head of Project, Enhancement of Quality Assurance and Institutional Planning at Arab Universities, sponsored by UNDP (2003-2004), Yarmouk University-Jordan.

Head of Project, Al-Hussein Fund for Excellence in cooperation with British QAA (2003-2004), Yarmouk University-Jordan.

Head of Business Administration Department, Philadelphia University, Amman-Jordan. (Sabbatical Leave from Yarmouk University, 2004-2005).

Associate Professor (September 2001-2012) Business Administration Department, Yarmouk University-Jordan.

Visiting Professor at Business Administration Department, German-Jordanian, University, Amman-Jordan. (Sabbatical Leave from Yarmouk University, 2009-2010).

Professor of HRM (September, 2012), Business Administration Department, Yarmouk University-Jordan.

Professional and Training Experiences:

- Participated as a trainer for AFMEMCO International Ltd., Limassol-Cyprus,1992. The program was related to Buying and Warehouse Management for senior purchasing managers.
- Participated, as a designer and training analyst in developing the training needs assessment plan for the managerial and technician staff at Yarmouk University for the period of 1993-1996.
- Management trainer for The Ministry of Administration Development, in particular, Jordan Institute of Public Administration (JIPA), (1997-2000).
- Management trainer for the Central Bank of Jordan, in particular, the Institute of Banking Studies, (1998-2001).
- Part-time lecturer at Jordan University of Science and Technology, (1996-1998).
- Part-time lecturer at the Institute of Banking Studies, Central Bank of Jordan, (1997-2003).
- Arab Reviewer Specialist for Quality Assurance Agency (QAA) in Cooperation with UNDP, 2003-present.
- Part-time lecturer at Royal College of Surgeons in Ireland & Yarmouk University in Jordan, MSc in Health Services Management (2005-2007).
- Assistant Tutor, Consultant and Contract Reviewer, UNDP (December 2005), Tunis.
- HRM Consultant to Irbid Chamber of Industry, (2005-2006), Irbid- Jordan.
- Trainer and Assessor at the Young Arab Leader Project, Amman (March-September, 2006).
- Participated with American's experts as a permanent reviewer/Expert in strategic planning for quality assurance (SPQA) in reviewing Jordanian private and public universities readiness in terms of their SPQA for the period of 2007-2012. The project is coordinated by HFE and U.S center for quality assurance in international education (March-April, 2007).
- Offer training to the new hired academic staff at Yarmouk University since 2003-present on Quality Control and SPQA issues.

- Participated as an expert in setting-out the business administration and education standards for quality assurance in the Arab region, UNESCO, Beirut, 1-2 July, 2010, Workshop 1.
- Commissioned by the UNESCO office in Beirut as an expert to prepare the first draft of the business administration standards for quality assurance in the Arab region, UNESCO, Beirut, 16-17 Dec, 2010, Workshop 2.
- Participated as an expert in setting-out the business administration, Education, Computer science and Engineering Standards for quality assurance in the Arab region, UNESCO, Beirut, 22-23 July, 2011, Workshop 3.
- Participated as an expert in the Regional meeting of FUMI and ISESCO to discuss how to develop higher education systems according to market/labor requirements. Kuwait, 24-26 Sept., 2012
- Chair of the scientific committee of the second Arab conference of human resource management, 12-13 March 2013, Dubai, UAE.
- Participated in many committees (either as a member or as a chair person) with the Higher Education Accreditation Commission in Jordan. These committees were formulated to investigate the readiness of Jordanian Universities in regard to quality awards offered by the HEAC.
- Participated in many committees (either as a member or as a chair person) with the Higher Education Accreditation Commission in Jordan in setting the competency exam for the business schools for all Jordanian Public and Private Universities.

Training Courses Provided:

Time Management; Human Resources Management; The practices of Human Resources Development (training was given in all the HRM functions); Strategic Human Resources Management; Roles of trainers; Training the trainers; Effective Supervision; Communication and Interpersonal skills; Stress management; Crisis management; strategic management and planning; Strategic planning for quality assurance in higher education; and Quality control.

Undergraduate Courses Taught*:

Human Resource Management; Training Methods; Training and Developing Managerial Skills; Human Relations; Organisational Supervision; Organisation Development; Fundamentals of Management 1&2; Fundamentals of Marketing; Organisational Behaviour; Business Research Methods; Contemporary Issues in Business Topics; Business Correspondence Communication Process; Buying and Warehouse Management; Strategic Management; and Graduate project (Symposium).

** In most of the above courses I usually use different teaching and training methods such as: role play, case study, brainstorming, field trip and group project.*

Graduate Courses Taught/M.B.A Programme:

Business Research Methods, Human Resource Management, Human Resource Planning and Organizational Systems, and Special Topics in Business.

Membership of University Committees:

Member of Faculty Council, Postgraduate Studies, Training and Development, Social Cultural and Sport, Library, Computer, Member of Student's Disciplinary Committee, Research Grants, Organizing Committee Member of the Human Resource Management Conference, Quality Assurance for Higher Education, University council at Philadelphia University, and Management Council Committee at German-Jordanian University.

Computer Skills:

Very good knowledge of personal computer and many software packages such as: Windows, WinWord, Excel, SPSS, PowerPoint, The www and Information resource, and Electronic Mail.

M.B.A Thesis Supervised:

Hamad Ali Hulais, (1999) "Total Quality Management Practices in the Service Organisations in the United Arab Emirates".

Merfat Ayoub, (1999) "Training Needs Analysis for Middle and Supervisory Management in the Jordanian Financial Sector".

Sahar Odeh, (2000) "The Utilization of Time Management- A Case of the Jordanian Financial Branch Managers: Attitudes and Factors".

Abdelsalam Al-Abadi, (2000) "Obstacles Facing Jordanian Women Employees Advancement in the Banking Sector: A Comparative Study of Men and Women's Attitudes".

Naif Al-Einezi, (2001) "Top and Middle Managers' Attitudes in Saudi Banks Towards Total Quality Management: Empirical Study".

Sabrina Zir, (2002) "The Impact of Information on Decision Making in the Jordanian Commercial Banks".

Abdulall Atieh (2002) "Information Systems Development in Higher Institutions: Analysis Design and A Case Study".

Sawsan Abrahim (2002) "The Reality of Management Training in the Jordanian Public and Private Sectors: Empirical Study".

Bara'a Bakkar (2002) "Innovation Management in the Learning Organizations: A Case of Mobilecom Telecommunication Company in Jordan".

Nasser Ali (2003) "The Impact of Total Quality Management Application On Performance of Industrial Organizations working in Qualified Industrial Zones".

Mahdi Othman (2003) "The Impact of Strategic factors and competitive Strategies on Competitive Advantage of the Jordanian Pharmaceutical Industries".

Dyab AbuZied (2003) "Strategic Planning for Human Resources in the Jordanian Public and Private Sectors: A Comparative Study".

Bader Obeidat (2003) "Managers Training Needs and Their Preferred Training Strategies in Jordanian Banking Sector".

Shatha Obeidat (2003) "The Reality of Strategic Human Resource Management Functions in Jordanian Banking Sector".

Reid Tohmaz (2003) "The Reality of Linkage and Integration Between Corporate Strategy and Human Resource Strategy in Jordanian Industrial Companies".

Lubna Baqleh (2004) "The Reality of Human Resource Planning in the Jordanian Public and Private Sectors".

Majed AL-Azzam (2004) "Crises Management in Pharmaceutical Industrial Sector in Jordan: A field Study from Managers Perspective".

Nisrien Al-Mahmoud (2004) "The Relationship Between Total Quality Management and the Scopes of the Human Resource Management and Its Effect on Performance".

Weshah Al-Weshah (2004) "The Attitudes of Middle Managers Working in Firms in QIZ Towards Time Management".

Moawia Abraheim (2005) "Attitudes of Saudi Employees in the Banking Sector towards their Performance Appraisal".

Thair Muqattash (2006) "Developing A Framework to Explore IT Sophistication Level at Human Resource Department in Jordanian Banks".

Maha Jadallah (2006) "A Framework for Assessing IT Sophistication in Jordanian Hospitals and its Effects on Efficiency: An Exploratory Study".

Dema Khasawneh (2006) "Examination of Strategic IT Alignment with Organizational Performance in Jordanian Manufacturing Firms".

Mamoun Habeeb (2006) "Human Resource Management Information System in the Jordanian Industrial Sector".

Mamoun Al-Ajlani (2007) "The Reality of Deploying Information Technology and its Effect on Firm Performance in Jordanian Pharmaceutical Industry".

Adeeb Hazemah (2007) "HRMIS Practices in Jordanian Banking Sector from the Point of View of HR Managers".

Hussein Abu-Al Rejal (2007) "The Impact of Supply-Chain Management Capabilities on Business Performance of Industrial Organizations in Republic of Yemen: Empirical Study".

Nada Hijazi (2007) "The Assessment of E- Banking Readiness in Jordan".

Hanin Abu-Laila (2007) "The Essence of Creativity Process in Small and Medium Jordanian Organizations".

Sana Rushaidat (2008) "Human Resource Management Practices in Jordanian Hotel Industry".

Fadi Jarrar (2008) "Supply Chain Management Practices in Jordanian Companies in the City of Hassan Industrial".

Laith Alradaideh, (2008) "Investigating Quality Management Applicability in Jordanian Manufacturing sector".

Mohammad Alrowily (2009) "Total Quality Management Practices in Service Organizations in Al-Jouf area in the Kingdom of Saudi Arabia".

Ala' Qaraoui (2009) "Total Quality Management in Irbid District Electricity Company: A Case Study".

Bader Al-Einezi (2010) "The Linkage Between Total Quality Management and Human Resource Management Applications: A Case Study in Saudi Telecom Company (STC).

Ahmed Obeidat (2010) "Factors Affecting Career Development in the Jordanian Banking Sector".

Omar Al-Shammari, (2011) "The Impact of Organizational Culture and Change Management on Employees Performance: The Case of Irbid District Electricity Company".

Mohammed Ali Al-Rabai (2011) "Evaluation of USAID Training Programs in Jordan: Case Study - Maharat Internship Program".

Sumaiah Obeidat, (2012) "The Application of Human Resources Information Systems in Jordanian Public Sector from Human Resources Managers Perspectives".

Hanan A. Mashatleh, (2012) "The Role of the Queen Rania Al Abdullah Award for Distinguished School Principals on the Development of Administration within the Jordanian School System: An Evaluation Study". Ph.D's thesis Joint-supervision.

Bissan Hani (2012) "The Reality of Self-disclosure among Workers in the Jordanian Telecommunication Companies".

Rema Othman (2012) "Employees Attitude towards the Reality and Practices of the Performance Appraisal Process: A case Study of Irbid District Electricity company".

Mona Aletom (2013) "The Impact of Job Stress on Employees' Satisfaction in the Jordanian Banks in the Governorate of Irbid".

Asia Abu-Hudaib (2013), "Evaluation of the Role of King Abdullah Award for Excellence in Enhancing the Competitiveness in the Jordanian Private Sector".

Ahmad Abu-Aliqah (2013), "Evaluation of Management Training and Development Programs from Managers' Perspective in the Jordanian Commercial Banks".

Hatem Shatnawi (2013), "The Degree of Applying the Application of the Principles of TQM in Higher Education Institutions in Jordan from the Point of View of Faculty Memebres".

Esra'a Al-Otoom, (2013) "Strategic Human Resource Planning in the Jordanian Commercial Banks".

Naser Al-Qadem (2013) "Factors Affecting Career Development: An applied Study in the STC Telecommunication Company in the Kingdom of Saudi Arabia".

Saleh Aljarrah (2013) "The Impact of applying talent Management Strategies in Enhancing Organizational Affiliation of the Faculty Members in Jordanian Public Universities".

Mahammad Daddi Hammou (2014) "The Impact of Psychological Contract Breach on Organizational Outcomes in Jordanian Insurance Companies from Employees' Perspective".

Ala'a AlKanani (2014) "The Applicability of HRM functions in Achieving Managerial Innovation in the Industrial Sector".

Tamara Al-Shraideh (2014) "The Range of Applying the Balance Scorecard in the Commercial Jordanian Banks".

Areen Ta'ani (2014) "The Assessment Level of Self-disclosure in Jordan: A case of Cancer Patients Treated at KHCC".

Motasem Alsaid (2015) "The Effect of Business Process Reengineering on Customers Satisfaction Level: Irbid Distrect Electricity Co. as a case study".

Zeina Abu Ghaida (2015) "Measuring the relationship between managers' Emotional Intelligence and employees' Job Satisfaction in the Jordanian Telecommunication Compaines from employees' perspective".

Mohammad Zeiadeh (2015) "Succession Planning and its Impact on Career Development among Branch Managers' in the Commercial Banks at Northern Jordan".

Yousef Al-Dabet (2015) "The Impact of Human Resource Management Practices on the Employees' Development in the Jordanian Islamic banks".

Arwa Maslat (2015) "Strategies and Policies of Recruitment and Selection adopted by Jordanian Commercial Banks".

Eman Abu-Alasal (2015) "Empowerment and its Relationship to Job Satisfaction among Physician in the Public and Private Hospitals in Irbid Governorate".

Haneen Biades (2016) "The Impact of Transformational Leadership On Work Associated Outcomes of the Employees: The Case of Irbid District Electricity Company".

Heba Yousef AL-Radaideh (2016) "The Impact of Personal Factors and Working Conditions on Medical Errors in public and Private Hospitals in Irbid City".

Baida Ababneh (2016) "The Impact of Applying Talent Management Strategies on the Organizational Affiliation of the Doctors and Nurses in the Public and Private Hospital of Irbid".

Raja Hatamleh (2016) "The Role of Human Resources Management in Improving the Service Position of Social Security Corporation in Jordan"

Mera Abu-Alhasan (2016) " The Role of Emotional Intelligence in Improving the Job Performance of Managers in the Jordanian Sector".

Haneen Al-Fakhouri (2016) "The Impact of Business Process Reengineering on the performance of Employees as Means to Achieve the Competitive Advantage in the Jordanian Telecommunications Sector"

Malak Al-Shbool (2017) "The Impact of Employee Engagement on Employee retention in Jordanian insurance sector"

Waed "mohammad ali" Albataineh (2017) "The Impact of Compensation Types On Behavioral Productivity & Job Satisfaction of Employees: Construction Sector in Jordan as Case Study".

Ayat Awwad (2017) "The Impact of Training on Administrative Creativity Level in the Jordanian Private Sector Companies".

Mary Obeidat (2017) "The Impact of Socialization Tactics on Organization Outcomes in Jordanian Private Sector".

Eslam "Mohammad Saeed" Al-Hawamdeh (2017) "The Impact of Psychological Contract on Job Engagement in the Jordanian Telecommunication Companies".

Doha Khasawneh (2018) "The Impact of self-disclosure on the Organizational Trust in Jordanian Telecommunication Companies".

Wissam AL-Homoud (2018) "The effect of Intellectual Capital and Entrepreneurial Orientation on the Level of Service Innovation in the Retail Chain Pharmacy Industry in Jordan: A Case Study on Pharmacy One".

Jouliia Elias Kraicheh (2018) "The Impact of Corporate Social Responsibility on Employees Engagement in the Jordanian Pharmaceutical Companies".

Ziad Al-Zyout (2018) "The Relationship between the Phenomenon of Job Burnout and Job Satisfaction among Workers in the Private Sector in Jordan".

Aphrodite Marji (2018) "The Impact of Self-Disclosure on Organizational commitment among employees and Their Supervisors in Jordanian Pharmaceutical Companies".

Salem Shakkah (2019) "The Impact of Using HMIS on the Quality of Health Services Provided by King Abdullah University Hospital".

Khaled Al-Enezi (2020) "Role of the Practices of Green HRM in Enhancing the Mental Image of the Jordanian Industrial Companies". Jadara University.

Alia Ramadan (2020) "The Impact of Managers Emotional Intelligence Practices on Developing Creative Thinking from Employees Perspective in the Jordanian Telecommunication Sector". Jadara Univesity.

M.B.A Thesis Examined:

Internal Examiner for M.B.A thesis by Anees Mossa Al-lawali, "Evaluating the Diploma Program of the Oman Institute of Banking", Business Administration Department-Yarmouk University, October, 1996.

Internal Examiner for M.B.A thesis by Hassan Dalki, "The Relation between the Job Satisfaction and Intention to Leave the Job", Business Administration Department-Yarmouk University, May, 1998.

Internal Examiner for M.B.A thesis by Muhsin A. Ajeel, "Level of Job Stress among Staff Nurses: Comparative Study between Public and Private Hospitals", Business Administration Department-Yarmouk University, May, 1998.

Internal Examiner for M.B.A thesis by Anwar Haddad, "Information System in Jordan Telecommunication Company at the Northern Region of Jordan: A Case Study", Business Administration Department-Yarmouk University, April, 1999.

Internal Examiner for M.B.A thesis by Mai Samardali, "Participation of Middle Level Management in the Strategies of Jordanian Business Organizations: Exploratory and Analytical Study", Business Administration Department-Yarmouk University, June, 2000.

Internal Examiner for M.B.A thesis by Sameer Al-Wazani, "Marketing-Mix and Its Impact on Export Performance for Jordanian Manufacturing Companies: A Comparison Study between Chemical Industry and Engineering Industry", Business Administration Department-Yarmouk University, August, 2000.

Internal Examiner for M.B.A thesis by AbdulRazzak Tahhan, "The Effect of Managers Leadership Style on Employees' Satisfaction and Managerial Innovation: An Exploratory Study in the Jordanian Industrial Companies", Business Administration Department-Yarmouk University, September, 2000.

Internal Examiner for M.B.A thesis by Fareed Haddad, "The Reality of Work Teams in Jordanian Business Organizations: A Field Study from the Perspective of Concerned Managers", Business Administration Department-Yarmouk University, November, 2000.

Internal Examiner for M.B.A thesis by Kainkan Marie, "Obstacles facing Jordanian Women Employees' at the Job in Business Organizations in Sahab and Al-Hassan Industrial Cities: Empirical Study", Business Administration Department-Yarmouk University, January, 2001.

Internal Examiner for M.B.A thesis by Ahmed Al-Omari, "Analysis of Reasons of Wrong Decisions in Jordanian Commercial Banks: Path Analysis Exploratory Study", Business Administration Department-Yarmouk University, January, 2001.

Internal Examiner for M.B.A thesis by Fayez Al-Najjar, "Strategic Planning in the Small Industrial Organizations: Field Study in Irbid Governorate", Business Administration Department-Yarmouk University, August, 2001.

Internal Examiner for M.B.A thesis by Aziz Sebti, "Crisis Management in the Jordanian Industrial Organizations", Business Administration Department-Yarmouk University, January, 2002.

External Examiner for M.P.A thesis by Abdelkarim Belarabi, "The Relationship between the Limitations of the Organisational Structure and Local Government Performance", Public Administration Department-Yarmouk University, January, 2002.

Internal Examiner for M.B.A thesis by Yasar Shatanwi, "Determination the Level of Using the Quantitative Techniques in Princess Basma Teaching Hospital in Irbid", Business Administration Department-Yarmouk University, August, 2002.

Internal Examiner for M.B.A thesis by Dima Jaradat, “The Selection of Business Organization’s Location within Jordanian Industrial Zones: An Analytical Study”, Business Administration Department-Yarmouk University, August, 2003.

Internal Examiner for M.B.A thesis by Enass Shatat, “The Role of Human Resource Management in Institutional Creativity An Empirical Study on Qatar Commercial Banks”, Business Administration Department-Yarmouk University, Oct, 2003.

Internal Examiner for M.B.A thesis by Mohamad AL-Zoubi, “Marketing Deception: An Empirical Study of Consumer Attitudes Towards Unethical Marketing Behavior in the City of Irbid”, Business Administration Department-Yarmouk University, Dec, 2003.

Internal Examiner for M.B.A thesis by Raw’a Hijazi, “Application of Statistical Quality Techniques in Irbid Public Works Directorate: A Case Study”, Business Administration Department-Yarmouk University, Dec, 2003.

Internal Examiner for M.B.A thesis by Yazan Migdadi, “The Effect of Some Dimensions of Organizational Climate on The Participation in The Managerial Decision Making: Jordan National Bank As a Case Study”, Business Administration Department-Yarmouk University, Dec, 2003.

External Examiner for M.P.A thesis by Manal Daibes, “The Applicability of Transparency in the Jordanian Center Ministries”, Public Administration Department-Yarmouk University, July, 2004.

External Examiner for M.P.A thesis by Masoud Haddad “The Reality and Obstacles of Universities Knowledge Utilization”, Public Administration Department- Yarmouk University, July, 2004.

External Examiner for M.P.A thesis by Majeda Irteimeh, “Transparency of Performance Assessment of Employees at the Ministry of Education”, Public Administration Department- Yarmouk University, Dec, 2005.

Internal Examiner for M.B.A thesis by Ayman Al-Zubi, “The Effect of Maintenance on Minimizing Production Cost in Jordanian Food Industry Companies”, Business Administration Department- Yarmouk University, Dec, 2005.

External Examiner for M.B.A thesis by Aesa Magableh, “The Reality of Managerial Development in Municipality of Greater Jerash between 2001-2004”, Business Administration Department, Al al-Bayt University, April, 2006.

Internal Examiner for M.B.A thesis by Mariam Al-Rasibi “The Role and Effect of Information System’s Department on the Performance of Financial Organizations in Sultanate of Oman”, Business Administration Department- Yarmouk University, May, 2006.

External Examiner for M.B.A thesis by Hanan Al-Qudah “The Effect of Using Information Technology in Managerial Development in the Public Jordanian Universities”, Business Administration Department, Al al-Bayt University, May, 2007.

External Examiner for M.B.A thesis by Ghada Fakhouri “The Influence of Reference Groups on Promoting Woman’s Purchasing Decision of Durable Goods”, Women Studies Department, University of Jordan, Dec., 2008.

External Examiner for M.B.A thesis by Diana Sabaneh “The effect of Perceived Service Quality on Customer Loyalty in Internet Service Providers” Faculty of Graduate Studies, University of Jordan, Dec., 2010.

Internal Examiner for M.B.A thesis by Sharaf Obeidat “The Role of Business Incubators in Supporting Small and Medium Enterprises in Jordan”, Business Administration Department- Yarmouk University, Dec, 2010.

Internal Examiner for M.B.A thesis by Suifan Alnwafleh “The Impact of Organizational Justice on Psychological Burnout of Employees in Jordanian Private Hospitals in Amman from Employees’ Perspectives”, Business Administration Department- Yarmouk University, Dec, 2010.

Internal Examiner for M.B.A thesis by Ziad Gogazeh “The Impact of Intellectual Capital on the Performance of Jordan Telecom Group (JTG)”, Business Administration Department- Yarmouk University, June, 2011.

External Examiner for M.P.A thesis by Eyad AbuGhaza “The Effect of the Human Resource Strategic Planning on Performance of the Social Security Corporation in Jordan”, Public Administration Department- Yarmouk University, Oct., 2011.

External Examiner for M.P.A thesis by Alakrab Ibrahim “Organizational Justice: Its Relationship and Impact on Employees’ Organizational Loyalty in Textile Companies in the Governorate of Aleppo in Syria”, Public Administration Department- Yarmouk University, Nov., 2011.

External Examiner for M.P.A thesis by Jnmana Qutaifan “The Level of Practicing Transformational Leadership and Its Impact on Applying Total Quality Management at Jordanian Public Hospitals in Irbid City”, Public Administration Department- Yarmouk University, Oct., 2011.

External Examiner for M.P.A thesis by Abeer Al deeb “Total Quality Management and Its Impact on Employees’ Performance at Yarmouk University as Perceived by Faculty Members”, Public Administration Department- Yarmouk University, Nov., 2011.

External Examiner for M.B.A thesis by Rand A. Alawi “Investigating the Effect of Data Exclusivity on the Pharmaceutical Sector in Jordan”, Faculty of Business, University of Jordan, Dec., 2011.

External Examiner for M.B.A thesis by Mohammad Bataineh "Readiness of the Jordanian Public Sector in Implementing E-government Project- Case Study of Social Security Corporation", Business Administration Department- Yarmouk University, Dec., 2011.

External Examiner for Master of Finance thesis by Zoheer Alsalkhadi "Cost Efficiency of the Syrian Banking Sector using Parametric and Non-parametric analysis", Banking and Finance Department- Yarmouk University, March, 2012.

External Examiner for M.P.A thesis by Esra'a Ababneh, "The Organizational Structure Characteristics and their Impact on Information Quality at the Social Security Corporation in Jordan from employees' perspective", Public Administration Department- Yarmouk University, April, 2012.

External Examiner for Ph.D thesis by Elham Al-Faouri, "The Role of Organizational Memory in Enhancing Industrial Organizations' Effectiveness", School of Management, Amman Arab University. April, 2012.

Internal Examiner for M.B.A thesis by Ahmad Magableh "The Influence of organizational Structure Characteristics, Organizational Culture and Organizational Interunit Interaction on Knowledge Sharing: The Case Study of Jordanian Industrial Companies", Business Administration Department- Yarmouk University, July, 2012.

Internal Examiner for M.B.A thesis by Jafar Alqudah "Managerial Empowerment and its Antecedent and its Impact on Managerial innovation of Jordanian Free Zones Employees", Business Administration Department- Yarmouk University, 2013.

External Examiner for M.P.A thesis by Enas Al Jamal "Level of Effectiveness of Administrative Development and its Obstacles at the Centers of Jordanian Ministries from Employees' Perspective" Public Administration Department- Yarmouk University, Nov., 2013.

Internal Examiner for M.B.A thesis by Omar Magdadi "Workplace Bullying and Unethical Behaviors: Testing the Moderating and Mediating Effects of the Relationship in banking Sector of Jordan Northern Region", Business Administration Department- Yarmouk University, 2013.

Internal Examiner for M.B.A thesis by Hala Almomani "The Operational Determinants of Hospitals Inpatients Departments Efficiency in Jordan", Business Administration Department- Yarmouk University, 2014.

External Examiner for M.B.A thesis by Farah Ali Eraiq "The Determinants of innovation Level in the Banking Sector Operating in Jordan", Business Administration Department- Yarmouk University, 2014.

Internal Examiner for M.B.A thesis by Ola Al-Omary "The Determinants of Internet Banking Service Encounter Quality in the middle East Region" Business Administration Department- Yarmouk University, 2016.

External Examiner for M.B.A thesis by Zaydoun Omar "The Relationship between Cross-Functional Team Communication and Project Team Members" School of Graduate Studies, The University of Jordan, 2019.

External Examiner for M.B.A thesis by Aya Elayyan "Investigating the effect of Green Supply Chains Management Practices on Organizational Performance" School of Graduate Studies, The University of Jordan, 2019.

External Examiner for M.B.A thesis by Aya Elayyan "Investigating the effect of Green Supply Chains Management Practices on Organizational Performance" School of Graduate Studies, The University of Jordan, 2019.

Publications and Conference Participation:

Abu-Doleh, J.D., (1994) Towards Establishing A Framework for Effective MTD Programmes in the Arab World, Paper Presented at the Arab Management Conference, University of Bradford, July 5-7. (*Extracted from my Ph.D. Thesis*).

Abu-Doleh, J.D., (1995) What Jordanian Financial and Manufacturing Top Managers Think of the Prerequisites for a Successful MTD Programme within their Organisational Context, Paper Presented at the Arab Management Conference, University of Bradford, July 4-6. (*Extracted from my Ph.D. Thesis*).

Abu-Doleh, J., and Weir, D., (1997) "Management Training and Development Needs Analysis Practices in the Jordanian Private Sector", Middle East Business Review, University of London, Vol. 2, No 1, pp. 80-87. (*Extracted from my Ph.D. Thesis*).

Abu-Doleh, J.D., (2000) "Human Resource Planning in Jordan: A Challenge for the Next Millennium", Middle East Business Review, University of London, Vol. 4, No.1, pp.57-68.

Abu-Doleh, J.D., (2000) "The Jordanian Financial and Manufacturing Human Resource Managers: A Profile", Al-Manarah, Al al-Bayt University, Vol. 6, No. 2, pp. 57-76.

Abu-Doleh, J. and Al-Neyadi, H., (2000) "Total Quality Management Practices in the Service Organisations in the United Arab Emirates", Abhath Al-Yarmouk, Vol. 16, No. 4, pp. 139-176.

Abu-Doleh, J. and Ayoun, B., (2000) "Human Resource Management: An Islamic Perspective", Accepted for publishing in Al-Manarah Journal, Al al-Bayt University.

Abu-Doleh, J.D., (2000) "Strategic Human Resource Management in the Jordanian Business Organisations", Paper Presented at the Human Resource Management Conference, Yarmouk University, July 18-20.

Al-Rasheed, A. and Abu-Doleh, J., (2001) "Attitudes of Women Employees Towards Obstacles Facing their Career Advancement in Jordanian Business Organizations", *Dirasat, University of Jordan*, Vol. 28, No. 1, pp.29-53.

Al-Rasheed, A. and Abu-Doleh, J., (2002) "Factors Affecting Women's Attitudes Towards Obstacles Facing Their Career Advancement and The Strategies of Empowering Them in Jordanian Business Organizations". *Dirasat, University of Jordan*, Vol.29, No.1. pp. 48-72.

Abu-Doleh, J.D., (2001) "Human Resource Planning in Jordan: A Challenge for the Next Millennium", The 7th International Public and Private Sector Partnerships Conference, University of Twente, Netherlands, 10-13 June.

Abu-Doleh, J. and Ayoub, M., (2002) "Training Needs Analysis for Middle and Supervisory Management in the Jordanian Banking Sector", *Abhath Al-Yarmouk, Yarmouk University*, Vol.19, No. 3, pp.1161-1196.

Abu-Doleh, J.D., (2003) "Attitudes of Jordanian Top Managers Towards Management Training and Development Programmes", The 9th International Public and Private Partnerships Conference, University of Economics, Katowice, Poland, May 28- 1 June.

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Abu-Doleh Jamal (2017) Keynote Speaker to the International Conference on Human Capital: challenges and Opportunities, Turkey, April 4-6.

Abu-Doleh Jamal (2017) Keynote Speaker to the International Conference on Sustainable Futures, Applied Science University and London South Bank University, Bahrain, Nov.26-27.

Abu-Doleh Jamal (2017) Keynote Speaker to the International Conference on Economics, Business and Social Sciences, LIU, Beirut, Dec 21-22.

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Almaaitah, M., and Abu-Doleh, J., (2021) "The Effect of Psychological Empowerment and Organizational Justice on Organizational Commitment in Jordanian Public Sector", Accepted for publication in Philosophical readings XIII (Scopus Q4).

Current Research:

- Human Resource Scorecard in the Jordanian Financial Organizations.
- Developing Managers: Examining Jordanian Managers' Career and Talent Development

Awards and Professional Honors:

- Honor Medal from Yarmouk University (Academic awards).
- M.B.A scholarship from Yarmouk University and Fulbright Association (sponsored by United States Information Service).
- Ph.D. scholarship from Yarmouk University.
- Three months research visit at Mannheim University (Germany): sponsored by Deutscher Akademischer Austauschdienst (DAAD). The visit took place in the summer of 1998.
- Two months research visit at Mannheim University (Germany): sponsored by Deutscher Akademischer Austauschdienst (DAAD). The visit took place in the summer of 2005.

Journal Editorial Advisory Board:

- Member of the International Editorial Board, Middle East Business Review, University of London, U.K., (1997-2001).
- Member of the Editorial Advisory Board, International Journal of Public Sector Management, Bradford, U.K., (2001-present).
- Member of the Editorial Advisory Board, International Journal for Islamic and Middle East Finance and Management, U.K., (2007-2008).

Reviewed Papers for the Following Journals:

- Jordan Journal of Business Administration, The University of Jordan
- Abhath Al-Yarmouk Journal, Yarmouk University
- Middle East Business Review, University of London
- Al-Manarah, Al al-Bayt University
- Jordan Journal of Applied Sciences, Applied Science Private University
- Al-Najah National University
- Jerash Journal, Jerash University
- International Journal of Islamic and Middle Eastern Finance and Management, UK.
- International Journal of Public Sector Management, UK
- Mu'tah University, Mu'tah Lil-Buhuth wad-Dirasat.

Radio Interviews:

I have been interviewed by the BBC and Radio Jordan in 1997. The content of both interviews were related to the topics of Human Resource Management in the Arab World and Management Training and Development in Jordan.

Languages:

Speak fluently Arabic and English.

Hobbies:

Reading, talking to elderly people, visiting historical places, and travelling.

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