BASHAR IZZEDDIN AL-JIDI

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Personal Information:

Date of Birth: December 1th 1979
Nationality: Jordanian
Marital status: Married
Religion: Muslim

Objective:

To secure a job where my skills in Computer and Information Technology can be used properly.

Education:

- ❖ Bachelor of Computer **Science**, Jerash Private University,
  Jerash – Jordan. **June 2009**
- ❖ Master of **E-Business, Jadara University,**
  Irbid – Jordan. 2014
- ❖ PhD student in **Software Engineering** Until now, USIM University,
  Malaysia.

Experiences:

- ➢ 02/01/2010 – 30/12/2016 in Jadara University as UNESCO ICDL trainer.

- ➢ 02/01/2010 – 30/12/2016 in Jadara University as computer trainer.

- ➢ 26/12/2009 – 30/12/2016 in Jadara University as an administrator for the
  maintenance of computer and network administrator.

- ➢ 1/7/2021 – until now Lecturer at Jadara University.

  General Responsibility (head maintenance):

  - ✓ Ability to install computer networks
  - ✓ Perform tests on the system and equipment to ensure that every component of the lab is working properly monitoring the use of the web by employees.
  - ✓ Installing, supporting and maintaining new server hardware and software Infrastructure
  - ✓ Managing email, anti-spam and virus protection
  - ✓ Setting up user accounts, permissions and passwords
  - ✓ Ensuring the most cost-effective and efficient use of servers
  - ✓ Suggesting and providing IT solutions to business and management problems

- ✓ Ensuring that all IT equipment complies with industry standards
- ✓ Analyzing and resolving faults, ranging from a major system crash to a forgotten password
- ✓ Undertaking routine preventative measures and implementing, maintaining and monitoring network security, particularly if the network connects to the internet;
- ✓ Providing training and technical support for users with varying levels of IT knowledge and competence;
- ✓ Planning and implementing future IT developments and undertaking project work

Qualifications:

- ❖ **Maintenance**

- ❖ **CCNA Course**

- ❖ **MCITP Course**
  - ✓ **Fundamentals of Windows Server 2008 Network and Applications Infrastructure**
  - ✓ **Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure**
  - ✓ **Configuring and Troubleshooting a Windows Server 2008 Active directory Domain Server**
  - ✓ **Configuring and Troubleshooting Identity and access solutions With Windows Server 2008 Active Directory**
  - ✓ **Planning for Windows Server 2008 Servers**
  - ✓ **Introduction to installing and managing Microsoft Exchange Server 2007 sp1**
  - ✓ **Monitoring and Troubleshooting Microsoft Exchange Server 2007**
  - ✓ **Isa 2004**

- ❖ **ICDL Certificate.**

- ❖ **Good Knowledge in operating systems:**

  - ✓ WinNT/Win 2003/ Win 2008 /Win XP/Win 7,
  - ✓ Ms - DOS.
  - ✓ Mac OS X.

Languages:

- Arabic / Native Language
-English / Reading, Writing and Speaking