# Curriculum Vitae

## Associate Professor

# Dr. Ahmad Tawfig Al-Radaideh

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## Professional Objective:

Experienced professional with a PhD in Management Information Systems and a Master's degree in Information, Network, and Computer Security, with a proven track record of success in academia and a strong passion for education. Expertise in cloud-based medical imaging, business intelligence, supply chain integration, mobile health applications, and e-learning. Well-versed in administration and have held various leadership positions in academic institutions. A dedicated team player with strong communication and interpersonal skills, committed to the highest standards of excellence in all aspects of academic life.

## Education:

**PhD degree:** A PhD degree in Management Information Systems (MIS) from Girne American University (American University, North Cyprus 2016).

**Thesis Title:** The Adoption of Cloud-Based Medical Imaging for Healthcare.

**Master degree:** A Master degree in Information, Network and Computer Security (INCS) from New York Institute of Technology (NYiT) (American University, Jordan 2012).

**Bachelor degree:** A bachelor degree in Applied Computer Science (ACS) from Philadelphia University (Jordan 2007).

**Secondary school:** Jordanian secondary school certificate "science stream" (Jordan 2002).

## Professional Experience

- From 1/10/2022 to Present: **Director** of the Consultation and Training Center at Jadara University, Jordan.
- From 1/10/2020 to Present: **Head** of Business Information Technology (BIT) Department at Jadara University, Jordan.
- From 16/12/2023 to Present: **Associate Professor** in Management Information Systems (MIS) Department at Jadara University, Jordan.
- From 1/10/2016 to 15/12/2023: **Assistant Professor** in Management Information Systems (MIS) at Jadara University, Jordan.

Email: info@jadara.edu.jo

## Research and Publications:

1. Al-Radaideh, A.T. et al. (2023) "Modeling the relationship between business intelligence, supply chain integration, and firm performance: Empirical study". Uncertain Supply Chain Management. 11(3). Doi: 10.5267/j.uscm.2023.4.016 Available Online at: https://growingscience.com/uscm/online.html

2. Al-Radaideh, A.T. et al. (2023) "Assessing the impact of cloud-based supply chain management on organizational agility: A structural equation modeling approach". Uncertain Supply Chain Management. 11(3). Doi: 10.5267/j.uscm.2023.3.019 Available Online at: https://growingscience.com/uscm/online.html

3. Al-Radaideh, A.T. (2020) "Factors affecting acceptance and adoption of Mobile Health Application (MHA)," *International Journal of Psychosocial Rehabilitation*, 24(04), pp. 1218–1229. Available at: https://doi.org/10.37200/ijpr/v24i4/pr201093

4. AL-Sous, N. *et al.* (2023) "Integrated e-learning for knowledge management and its impact on innovation performance among Jordanian Manufacturing Sector Companies," *International Journal of Data and Network Science*, 7(1), pp. 495–504. Available at: https://doi.org/10.5267/j.ijdns.2022.8.009

5. Alazzam, M.B. *et al.* (2021) "A survey research on the willingness of gynecologists to employ Mobile Health Applications," *Computational Intelligence and Neuroscience*, 2021, pp. 1–7. Available at: https://doi.org/10.1155/2021/1220374.

6.  Alazzam, M.B. *et al.* (2022) "Advanced deep learning human herpes virus 6 (HHV-6) molecular detection in understanding human infertility," *Computational Intelligence and Neuroscience*, 2022, pp. 1–5. Available at: https://doi.org/10.1155/2022/1422963

7.  Almajali, D. *et al.* (2023) "Antecedents of mobile banking app adoption during covid19: A perspective of Jordanian consumer," *International Journal of Data and Network Science*, 7(1), pp. 477–488. Available at: https://doi.org/10.5267/j.ijdns.2022.8.011.

8.  Alshare, F. *et al.* (2020) "Factors influencing cellular device purchase decisions in Jordan," *Management Science Letters*, pp. 2501–2506. Available at: https://doi.org/10.5267/j.msl.2020.3.045.

9.  Alzoubi, K. *et al.* (2020) "Role of cloud computing in service quality, information quality & LOW COSTS: An empirical study on Jordanian customs," *International Journal of Academic Research in Business and Social Sciences*, 10(6). Available at: https://doi.org/10.6007/ijarbss/v10-i6/7330.

10. Enaizan, O. *et al.* (2020) "Effects of privacy and security on the acceptance and usage of EMR: The mediating role of trust on the basis of multiple perspectives," *Informatics in Medicine Unlocked*, 21, p. 100450. Available at: https://doi.org/10.1016/j.imu.2020.100450.

11. Masa'deh, R. *et al.* (2022) "Evaluating e-learning systems success in the new normal," *International Journal of Data and Network Science*, 6(4), pp. 1033–1042. Available at: https://doi.org/10.5267/j.ijdns.2022.8.006.

12. Saleh, A. *et al.* (2022) "A Hybrid SEM And Neural Network Approach To Understand And Predict The Determinants Of Consumers' Acceptance And Usage Of Mobile-Commerce Application," *International Journal of Interactive Mobile Technologies (iJIM)*, 16(21), pp. 125–152. Available at: https://doi.org/10.3991/ijim.v16i21.31815.

13. Aljawarneh, N.M. *et al.* (2020) "The role of CRM fog computing on innovation and Customer Service Quality: An empirical study," *Marketing and Management of Innovations*, (2), pp. 286–297. Available at: https://doi.org/10.21272/mmi.2020.2-21.

14. Al-Radaideh, A.T. and Alazzam, M. (2020) "Critical successful factors affecting adoption of E-health system in developing countries," *Test Engineering and Management Journal.* 82. Pp. 306-316. Available at: http://www.testmagzine.biz/index.php/testmagzine/article/view/981 https://doi.org/10.2139/ssrn.3522884.

15. Akkaya, M. *et al.* (2016) "Factors affecting the adoption of cloud computing based-medical imaging by healthcare professionals," *American Academic & Scholarly Research Journal.* 8(1) Available at: http://www.aasrc.org/aasrj/index.php/aasrj/article/view/1785

16. Al-Radaideh, A.T. et al. (2020) "The impact of management information systems and their efficiency on the performance of human resources An applied study on employees at the University of Mu'tah – Jordan." *Jordan Journal of Applied Science* 23 (2). Available at: http://jjoas.asu.edu.jo/index.php/jjoas-h/issue/view/25/170

17. Halasa, A. et al. (2020) "Impact of Customer Relationships Management on Customer Services: Customer Satisfaction as Mediating", *International Journal of Advanced Science and Technology.* 29(7). Available at: http://sersc.org/journals/index.php/IJAST/article/view/29567

## Languages

- Arabic (native)
- English (fluent), **TOEFL** iBT 89/120 (2009)

## Certifications:

- Innovation Management: Level 1: Innovation Associate (GIMInstitute) (2022)
- E-learning and information technology applications course (Jadara University) (2021)
- Communication and dealing with others course (Jadara University) (2021)
- Learning quality assurance course (Jadara University) (2021)
- Scientific research skills course (Jadara University) (2021)
- Teaching and education systems course (Jadara University) (2021)
- Project Management Professional (PMP), (2012)

## Teaching Experience:

1- Management Information Systems

2- Modeling of Information Systems

3- Electronic Communications and Business Networks

4- Knowledge Management

5- Data Mining

6- Contemporary Issues in Information Systems

7- Multimedia Systems

8- Information Resource Management

9- E-Business Management

10- Management of Technological Innovation

11- Enterprise Resource Planning Systems

12- Decision Support Systems

13- Electronic Supply Chain Management

14- Smartphone Applications Programming

15- Information technology tools Applications

16- Analysis and design of information systems

17- Field Training for Management Information Systems Students

18- Security and protection of information systems and data

19- Graduation Project (Management Information Systems)

20- Computer applications in human resources

21- Software project management

22- Customer relationship management systems

23- Graduation project for business information technology students

24- Cloud computing in business

25- Field training for business information technology students

## **Professional Services and Honors:**

I chaired and was an active member of several committees at Jadara University, including:

- Chairman of the College of Business website committee from 1/10/2020 to present.
- Chairman of the e-learning committee of the College of Business from 1/10/2020 to present
- Chairman of the Technical Support Committee of the College of Business from 1/10/2020 to 30/9/2022
- Chairman of the committee establishing a research database for the College of Business 2021/2022
- Member of the University's E-Marketing Committee 2020/2021
- Chairman of the Media and Public Relations Committee of the Second International Business School Conference (2021)
- Member of the Preparatory Committee for the Second International Business School Conference (2021)

## **Professional Achievements:**

- Led the successful rebranding of the Department of Management Information Systems to Business Information Technology at Jadara University's College of Business, overseeing the development of the study plan and all related procedures (1/10/2022).
- Under my leadership as head of the Department of Management Information Systems, the department achieved outstanding results in the university proficiency exam, scoring above the average for Jordanian universities and submitting ten additional marks (2020/2021–2021/2022).

## **References**:

- Available upon request.