



Tamara Adel Al-maaitah

Assistant Professor

Amman/ Khalda, Jordan

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⇒ [Google Scholar](#),
[Research Gate](#),
[LINKEDIN](#), [ORCID](#)

Skills

Microsoft PowerPoint

Problem Solving

Leadership

Decision Making

Microsoft Excel

Teamwork

Communication

Critical thinking and problem solving

Ability to Work Under Pressure

Fast Learner

Leadership Skills

Ability to Multitask

Microsoft Office

Effective Time Management

Effective Teaching

Computer Skills

Profile

An assistant professor and researcher with four years of experience teaching theoretical and practical courses in business intelligence, management, and electronic business in multi-universities

Highly motivated research scholar looking to gain a position in a progressive organization where brilliant management and electronic skills will be demonstrated in overcoming obstacles and competition to achieve the set goals of the university. I enjoy collaborating with researchers from different disciplines to develop new skills and solve evolving challenges.

Employment History

Assistant Professor, Jadara University, Irbid - Jordan

01/October/ 2023 — Until now.

Assistant Professor, Northern Boarder University, Arar - Saudi Arabia

September 2019 — September 2021

Lecturer, Mu'tah University, AlKarak - Jordan

October 2013 — June 2015

Education

Ph.D in major { Business Adminstration } Minor { Business Intelligence } , University Malaysia Perlis, Perlis - Malaysia

October 2014 — July 2019

Thesis title: {The Role of Business Intelligence Tools in the Electronic Banking Service Adoption}

Master Degree in major {Business administration} Minor {Electronic Business}, Mutah University, Amman - Jordan

February 2011 — January 2013

Bachelor Degree in major {Business Administration} Minor {MIS}, Mutah University, Al-karak - Jordan

Publications

- 1- The Role of Business Intelligence Tools in the Decision-Making Process and Performance Tamara Maaitah, Journal of Intelligence Studies in Business Vol. 13 No. 1 (2023) pp. 43–52 Q3.
- 2-The Role of Entrepreneurship on the Economic Growth and Development Tamara Maaitah, Entrepreneurship & Organization Management Journal. Volume 12:2, (2023). ISI
3. IMPACT OF COVID-19 ON THE UNIVERSITY EDUCATION SYSTEM IN JORDAN. Yassine, F. L. Y. A., Maaitah, T. A., Maaitah, D. A., & Al-Gasawneh, J. A. (2022). Journal of Southwest Jiaotong University, 57(1). Q 2
4. The role of leadership styles on staff's job satisfaction in public organizations, Al-maaitah, D. A., Tha'er Majali, M. A., & Almaaitah, T. A. (2021). Journal of Contemporary Issues in Business and Government, Vol. 27(1) ISI
5. The Impact of COVID-19 on the Electronic Commerce Users Behavior. Al-maaitah, T. A., Tha'er Majali, M. A., & Almaaitah, D. A. (2021). Journal of Contemporary Issues in Business and Government Vol. 27(1) ISI
6. Factors Affecting Customer's Initial Trust in Electronic Banking Services in Jordan, Journal of Multicultural Education. Vol,7 No. 3 (2021). Q 3
- 7.The Impact of Human Resource Management Practices and Leader-Member Exchange on Job Performance: A moderating Role of Job Satisfaction in Jordanian Public Universities. Dirar, A. M., Alias, R., & Tamara, M. (2019). Indian Journal of Science and Technology, 12, 11. ISI
8. The Impact of Human Resource Management Practices on Job Performance (University of Jordan), Maaitah, D. A., Alias, R. B., & Maaitah, T. (2018), national academy of managerial staff of culture and arts herald, (1), 1180-1183. Q3
9. Conceptual framework on the relationship between human resource management practices, job satisfaction, and organizational performance. Journal of Advanced Social Research (2017). Journal of Advanced Social Research
10. The Relationship between HRM practices and organizational performance. International Journal of Economies, Commerce and Management (2016). International Journal of Economies, Commerce and Management
11. A Conceptual Approach of Human Resources Management Practices towards Organization Performance: Evidence from the Private Universities in Jordan. Al-Maaitah, D. A., Mutalib, M. A., Zumrah, A. R., & Al-Maaitah, T. (2015). International Journal of Economics, Commerce and Management, 3(8), 426-434. International Journal of Economies, Commerce, and Management
12. Factors affecting human resource practices in a sample of Diversified Jordanian organizations. International Journal of Research Science & Management (2015). International Journal of Research Science & Management.
13. Review Study on the Security of Electronic Payment Systems. International Journal of Economics, AL-Maaitah, T. A., Osman, A., Suberi, M., Dirar, A. M., &

Fairouz, A. D. (2015)., Commerce and Management, 3(9), 821-829. International Journal of Economics, Commerce and Management

15. Conceptual framework on the relationship between Trust and Electronic banking adoption. International Journal of Economics,

Commerce and Management. (2015). International Journal of Economics, Commerce and Management

Courses

Electronic Business. Principles of Business Administration. Decision Support Systems Principles of Management Information Systems. Marketing strategies. Human Resource Management. System Analysis and Design Strategic Management. Knowledge Management. Statistics and Research Methodology Organizational Behavior Computer Applications in Management Electronic Government. Office Automation Systems. Information Technology Applications. Strategic Information Systems. Information Resources Management. Seminar in Information System. Change Management. Sales Management.

References

Dr. Mariam Touati from Northern Boarder University
0796106803 · Mariam@nbu.edu.sa

Dr. Sultan Almurshed from Northern Border University
+966506366437 · sulshad@hotmail.com

Dr. Dirar Maaitah from Northern Border University
+962791065254 · Derar_maaitah@yahoo.com

Internships

1. Preparing and designing the university's executive and operational planning training course. (2020)
2. Performance indicators, benchmarking, and preparation of the institutional self-study report training course. (2020)
3. The research culture and qualitative scientific publishing and its importance for universities training courses. (2020)
4. Designing and building tests on the blackboard system training course. (2020)
5. Preparing the development and operational plan and performance indicators training course. (2020)
6. Prepare a self-study report for the program training course. (2019)
7. Member of the Quality Unit in the Department of Business Administration at the University of Northern Borders. (2019)
8. Performance indicators, benchmarking and the preparation of the institutional self-study report. (2019)

9. Designing and measuring learning outcomes for academic programs according to the requirements of the Saudi qualifications frame work, Northern Boarder University. (2019)
10. A seminar on the standards of strategic management and innovation - AACSB University of Northern Borders. (2019)
11. A seminar on the field of academic accreditation - AACSB University of Northern Borders. (2019)
12. Preparation of the initial self-report ISER and the visit of Chancellor Mentor University of Northern Borders. (2018)
13. Participated in International Conference on Islamic Finance, Banking and Commerce April 2015. puala pinang Malaysia.
14. Member of the Alumni Follow-up Unit at the University of Northern Borders. (2018-2021)
15. Development and adoption of performance indicators for food safety procedures, JFDA 25-28 / 8/2013.
16. Recent Trends in Management General Administration of Food and Drug Administration 3-5 / 10/2012.
17. Future Manager and Administrative Excellence Course, JFDA 15-20 / 1/2012.
18. Preparation Course for the International Computer Driving License (ICDL) National Information Technology Center / Jordan.

2011

19. Participation in the program of building the competencies of small and medium enterprises through information and communication. Technology Jordan Network 10-18 / September / 2010.

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